

---

Meeting	Health, Housing and Adult Social Care Policy and Scrutiny Committee
Date	26 March 2018
Present	Councillors Cullwick (Vice-Chair), Doughty (Chair), Funnell (Substitute), Mason, Richardson, Taylor and Warters
Apologies	Councillor Pavlovic

---

### **63. Declarations of Interest**

Cllr Richardson declared a standing personal interest that his niece was a adult care manager with CYC and asked that it be added to his standing interests for the committee.

### **64. Minutes**

Resolved: That the minutes of the meeting held on 19 February 2018 be approved, and signed by the Chair as a correct record.

### **65. Public Participation**

It was reported that there had been one registration to speak under the Council's Public Participation Scheme, in relation to Agenda Item 6 (Minute 68 refers). The Chair agreed that the speaker's comments be heard under the relevant agenda item.

### **66. York Teaching Hospital NHS Foundation Trust - CQC inspection report**

Members considered a report which provided an overview from the Chief Executive of York Teaching Hospital NHS Foundation Trust on the Care Quality Commission's (CQC) latest inspection report for the Trust, based on visits during September and October 2017. It included feedback on a number of the Trust's sites and services, as well as an overall assessment of the services reviewed during the most recent inspection visit.

Mike Proctor, Deputy Chief Executive, was in attendance to present the report and respond to questions. He explained that the CQC's report was a positive one for York Hospital, which had been rated as 'good.' Although the Trust's overall rating of 'requires improvement', was disappointing, there was nothing in the report to suggest that the Trust was not doing all it

could to address the challenges it faced. The main issue was the recruitment and retention of staff, which was a national problem across the NHS.

The following information was provided in response to Members' questions (page numbers refer to the inspection report):

- The mention of children at risk (p.5) was linked to the problem of recruiting specialist child nurses and the need to move children away from the emergency department.
- The missed targets in safeguarding training rates (p.5) would be reviewed and monitored; this was an important area for the Trust.
- Improving the ward environment for vulnerable people (p.6) was a constant challenge; more work was needed to reduce in-patient time and introduce a dementia champion in every ward.
- Although some staff from York Hospital were helping to alleviate staff shortages in Scarborough, the situation would not be made worse at York in order to improve things elsewhere.
- The reasons for the recruitment problems were complex and included a shortage of training places, a high turnover of junior doctors and insufficient students leaving schools in Scarborough with the right qualifications.
- Vacancies currently stood at around 10%; a breakdown of these by geographical area could be supplied to Members.
- Action being taken to improve the situation included modelling the provision of affordable shared housing in York, exploiting new opportunities for the council and the NHS to work together, and increasing placements for university students.

Resolved: That the report, and the additional information provided at the meeting, be noted.

Reason: To confirm that the committee is aware of the content of the CQC inspection report and the response of the Trust, in accordance with the scrutiny remit.

## **67. Mental Health and Demand on Policing**

Members considered a report which outlined the vision of North Yorkshire Police (NYP) in respect of mental health and reducing harm to people at greater risk, providing data on mental health demands and the response of policing.

Bob Scott, the North Yorkshire Police Mental Health & Suicide Prevention Partnership Development Inspector, was in attendance to present the report, supported by the council's Assistant Director of Adult Social Care,

the Vale of York CCG Head of Joint Programmes and the Tees, Esk and Wear Valleys (TEWV) Director of Operations, York and Selby. All agreed that dealing with people with mental health issues placed a heavy demand on police resources and that it was the responsibility of all agencies to be aware of these issues and not to work in isolation.

Members commented favourably on the quality of the report and asked a series of questions on various aspects, to which Officers' responses may be summarised as follows:

- Government grants were available for training, which had led to the Connect mental health partnership.
- Training had been rolled out to 400 staff, with a further 1,100 this year being trained by mental health professionals from TEWV.
- There was a need to ensure continual professional development, but there were competing demands within the Force.
- More information sharing was needed to avoid the risk, costs and stress of patients having to repeat their stories at every handover between agencies.
- Most organisations had teams working on the implementation of the General Data Protection Regulation (GDPR), which it was hoped would not get in the way of protecting people.
- There was an impact of having a large student population in York but the universities were doing more to assist.
- There was a need to understand what had happened in a person's life that had led them to becoming involved with the police.
- There were increasing opportunities to determine the impact of mental health issues on all agencies involved.
- There was a need to balance this work with the primary aim of the Police, which was to protect lives.

Resolved: That the report, and the additional information provided at the meeting, be noted.

Reason: In accordance with the committee's scrutiny remit.

## **68. Briefing on Priory Medical Group's proposal to relocate services to proposed Burnholme Health Centre**

Members received a briefing report on the proposal of the Priory Medical Group (PMG) to develop a new Healthcare Centre as part of a larger multi-agency Community Development scheme forming a new "Burnholme Health and Wellness Campus."

Claire Douglas commented on this item as a public participant (Minute 65 refers). She welcomed the opportunity to provide good facilities and new

services to 20,000 patients, but urged that the effect of the closure of existing surgeries on all patients be considered, noting that public transport to Burnholme was inadequate.

Martin Eades, the Managing Partner of the PMG and Emma Broughton, a PMG Partner, were in attendance to present the report and answer questions, supported by the council's Elderly Persons' Homes Project Manager. PMG confirmed that the proposal was to relocate current surgeries at Tang Hall Lane, Park View and Heworth Green to a new health centre at the Burnholme Campus. Members questioned PMG at length during their debate; the responses may be summarised as follows:

- The new centre reflected a national desire to move services out of hospitals and closer to patients, as well as addressing the need in York to provide more services and clinicians without the constraints of using three converted homes.
- Some 90% of current service users lived within a one mile radius of the Burnholme site and most of those without transport lived within a half mile radius of the site.
- PMG was looking for Dial-a-Ride and Age UK to provide transport for those who needed it and would also welcome support in improving public transport.
- The three existing surgeries would need to be sold to fund the new centre.
- The centre was a personal financial risk to the PMG partners, but they had willing backers.
- A key advantage was that all services could be accessed at one site rather than at three different locations as at present.
- 'New' services were already in existence, but spread across three sites; the centre would bring them all together.

Resolved: That the briefing report, and the additional information provided at the meeting, be noted.

Reason: In accordance with the committee's scrutiny remit.

## **69. Work Plan**

Members considered the committee's work plan for the remainder of the 2017-18 municipal year.

Resolved: That the work plan be noted.

Reason: To keep the work plan under review.

Cllr P Doughty, Chair

[The meeting started at 5.30 pm and finished at 7.30 pm].